EBSCO Authentication Updates & Mobile App

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Agenda

Authentication updates:

- Existing Authentication Options, including SSO
- Social log-ins
- Google CASA & Universal CASA
- Introducing Find My Organization

EBSCO Mobile App:

- Product Preview
- Live demo
- How to access

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Authentication: Available Now

* Requires additional subscription

OpenAthens*

Shibboleth

Google Authentication

Referring URL

IP Address

User ID & Password

Cookie

HTTPS

SSO Services We Support

Ping

Okta

Microsoft ADFS

OpenAthens

Shibboleth

Social log-ins

- Social log-ins

- Supporting the remote user

- Extending the SSO experience

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Social log-ins

Social log-ins allow users to authenticate to the EBSCO platform using an existing 'social' account. Common types are Facebook, LinkedIn, Google, Amazon, etc.

- This access method is useful for researchers whose institutions do not use single sign-on or some other user-friendly method of remote access.

- Using a social log-in provides the user with an SSO-like experience; they no longer need to remember a separate username/password to access the EBSCO platform.

- A user affiliates their social account with their library so we know what they are authorized to access.

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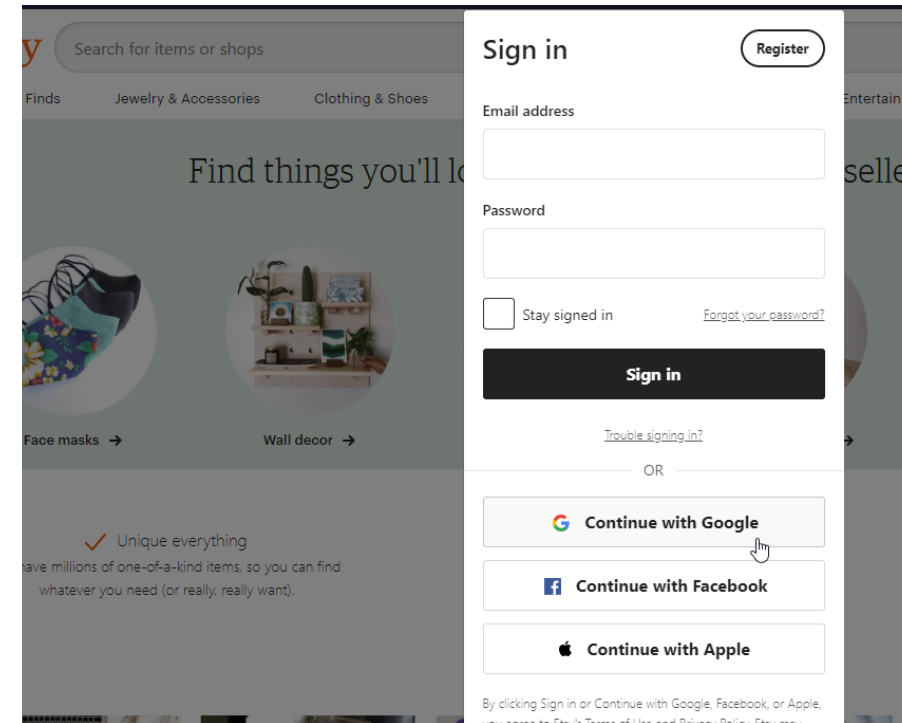
Social log-ins

- EBSCO launched Google log-ins in 2019

- Microsoft log-ins to arrive late 2020/early 2021

- Gathering customer feedback re: additional types of social log-ins:
  - ORCID
  - Baidu
  - LinkedIn
  - Facebook

Sign In

G   Sign in with Google

Or

User ID

Password

Forgot your My EBSCOhost password?

Sign In

Institutional Login

OpenAthens Login

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Turning on Social Logins
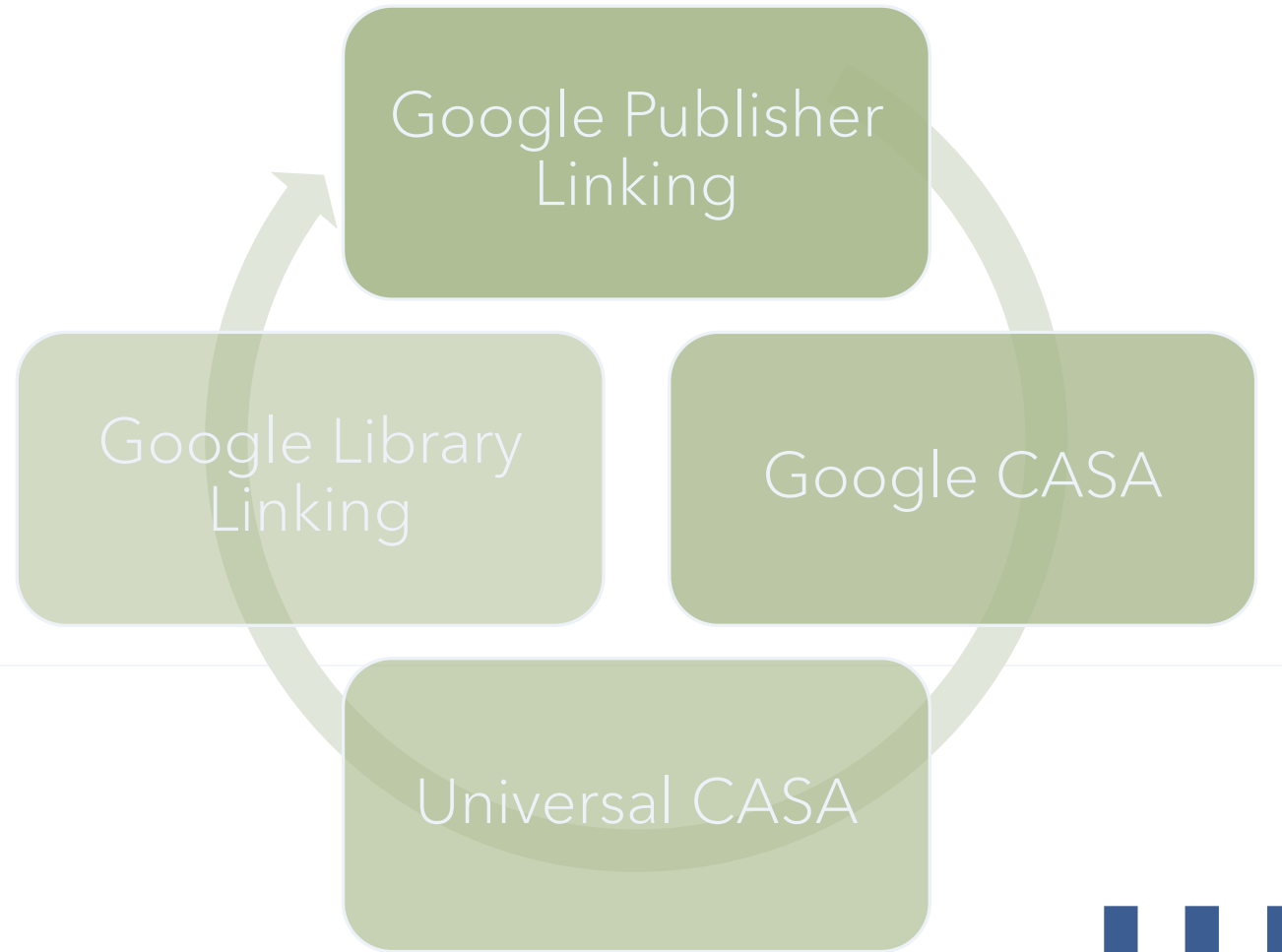
Google CASA & Universal CASA

In response to the global COVID-19 crisis and in support of helping libraries support access for remote users, EBSCO completed development to deliver Google CASA/UCASA support in May 2020.

Short for *Campus Activated Subscriber Access,* Google CASA and UCASA are new ways that researchers can authenticate to the EBSCO platform when they start their research in Google Scholar or elsewhere on the open web.

Google CASA and UCASA are designed to remove barriers to access for remote users.

How do Google CASA and UCASA work?

It is important first to understand the different ways that Google supports access to scholarly content.

Google Publisher Linking

Google Library Linking

Google CASA

Universal CASA

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Google CASA & Universal CASA

1. User visits Google Scholar while on an on-campus network.

2. User is assigned a CASA token that links them to their subscribing library.

3. Later on, user visits Google Scholar again remotely (not on library network); CASA token authenticates user into participating publisher platforms (CASA).

4. If user uses a link to the publisher platform *outside* of Google Scholar, they will be recognized and authenticated (Universal CASA).

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Google Publisher Linking

- Participating vendors communicate customer IPs and subscribed holdings to Google

- Common & longstanding program; many vendors and publishers participate

- When someone is on campus, in the library, or on a library IP, they will see full text links to their library's subscriptions in Google Scholar

- No other information about the customer nor the user is exchanged with Google (GDPR compliant)

- Google Scholar only shows scholarly content, so not all of a library's subscriptions will appear in the GS results list.

Google Library Linking

- Library works with EBSCO Support to embed link resolver links (i.e. Full Text Finder) into Google Scholar on subscribed results.

- Full Text Finder links already carry relevant authentication, such as EZproxy syntax.

- If a library already uses Google Library Linking, EBSCO's support of CASA/UCASA will not impact it.

Google CASA/UCASA: Documentation

Available on EBSCO Connect:

- [Google CASA/UCASA FAQs](#)

Find My Organization?

What is it?

Allows users to search for their organization and route through library's preferred authentication.

Designed to capture open web traffic.

Users can find their org via keyword search, zip code search, or geolocation.

Who uses it?

As a **library end** user, I sometimes begin my research on the open web instead of my library's website/EDS search box/portal. No matter where I start my search, I want to easily and successfully authenticate to EBSCO's platform.

As a **library** administrator, I want my users to successfully authenticate anywhere they begin their research and regardless of their level of experience with digital research.

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EBSCO

Let's find your institution

🔍 Search by name, postal code, or city.

➤ **Use my location**

Let's find your institution

Millersville University   ✕

➤ **Use my location**

1 - 20 results of 100 results

MILLERSVILLE UNIVERSITY OF PENNSYLVANIA
MCNAIRY LIBRARY
MCNAIRY LIBRARY AND LEARNING FORUM
9 NORTH GEORGE STREET
MILLERSVILLE, PENNSYLVANIA 17551
UNITED STATES

MILLERSVILLE ELEM SCHOOL

https://search.ebscohost.com/?authType=ip,sso&custId=s3915890

Millersville University

👤 username

🔑 password

LOGIN

Trouble logging in?

Folder   Preferences   Language

Searching : **Millersville University Library**

Mille

Select a Field (optional) ▾

Search

AND ▾

Select a Field (optional) ▾

Create Alert

AND ▾

Select a Field (optional) ▾

Clear ?

+ −

Basic Search   Advanced Search   Search History

Search Options

Choose a discipline to search

Disciplines ?

☐ Agriculture & Agribusiness   ☐ Consumer Health   ☐ Information Technology   ☐ Political Science

☐ Anatomy & Physiology   ☐ Dance   ☐ Language & Linguistics   ☐ Politics & Government

Relevant EBSCO*admin* settings
Preferred Authentication tab

Preferred Authentication for Apps (Flipster, EBSCO Mobile)

Proxy	None ⌄
Preferred Authentication Order	ip,sso

☑ Make this site discoverable in supported applications

- Make organization findable via FMO
- Apply preferred authentication for FMO log-ins

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Relevant EBSCO*admin* settings
Group settings

Site	MILLERSVILLE UNIVERSITY OF PENNSYLVANIA
Group ID	main
Group Name	Main User Group
Reports E-mail Address	scott.anderson@millersville.edu
"Select Service" Version	Updated Select Service Page (6/7/06) ⌄
Personalization Allowed	☑ *Cannot disable when personal user accounts are assigned to Gr* *Personalize using authtype=shib or Personalization using SSO or Jus*
Enable Google/Social Authentication	☐ *Cannot enable when Users Not Allowed to Create Personal Acco*
Personalize using authtype=shib	☑
Personalize using SSO	☑
Just In Time (JIT) SSO User Provisioning	☑
Force Personalization	☐
Users Not Allowed to Create Personal Accounts	☑
Profile for Linking In	None ⌄
Default Profile for EBSCO Mobile App	EBSCO Discovery Service (eds) - eds ⌄
Default Profile For New EDS Preview	EBSCO Discovery Service (eds) - eds ⌄

- Dictate landing profile after user logs in via FMO
- Can be set to 'none' and organization will no longer be findable via FMO

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How is FMO currently available?
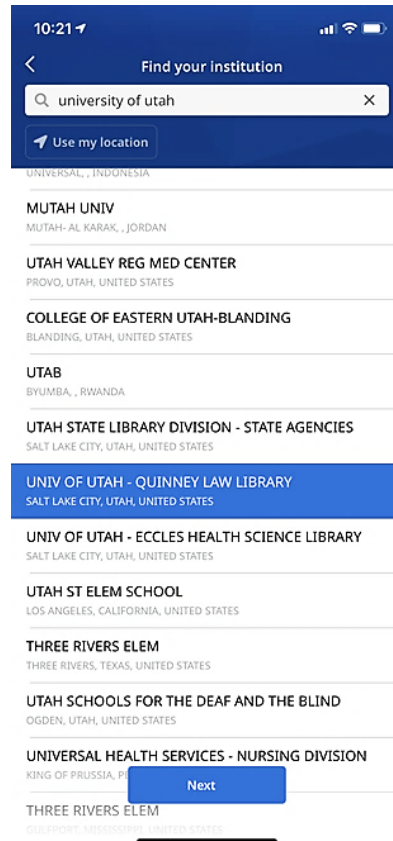
FMO is currently rolled out for the new EBSCO Mobile App.

Next: https://www.ebsco.com/

Later: full EBSCO platform, to replace current log-in flow. In flux; likely early 2021.

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EBSCO Mobile App

Micro-steps in the research process

Needs for a successful search experience...

Easily accessed

Quickly accomplished

Progress made anytime, anywhere

Saves results for use later

Utilizes native mobile interactions

Our Goal is to reach library users where they are, and to enable a **multi-device & multi-environment research flow**

Reach library users where they are, whenever they wish, and on any device, to **make research easier.**

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EBSCO Mobile App
Features

1. Quick Search & Save-for-later

2. Read (or Listen) on-the-go

3. Stay Organized

4. Time investment: Download App from Web

5. Dynamically find my library and start using the app without a personal account

6. Share with friend

7. Browse and Discover – proactive surfacing of content

8. Configure Mobile profile (Librarian)

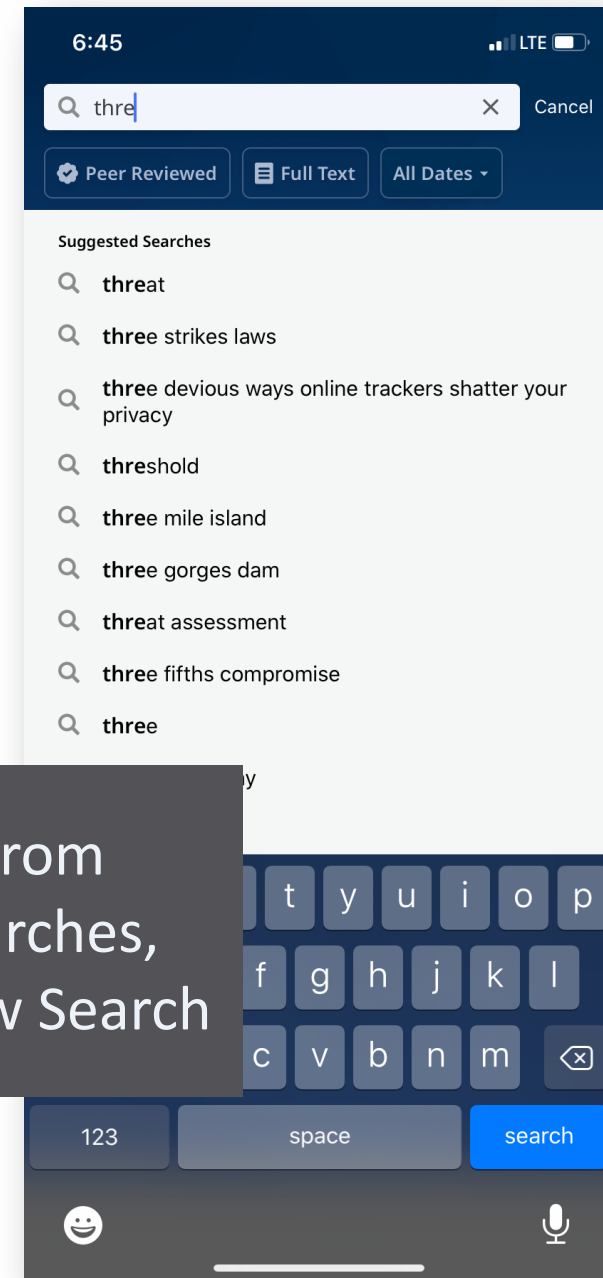9. Download & Read eBooks in app
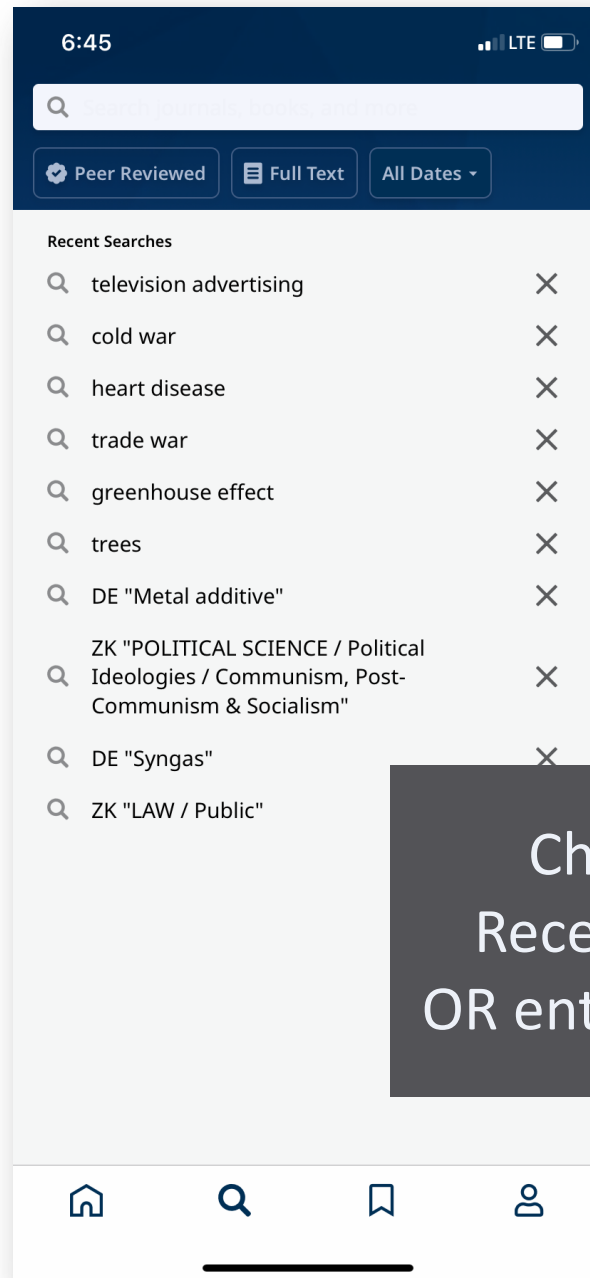
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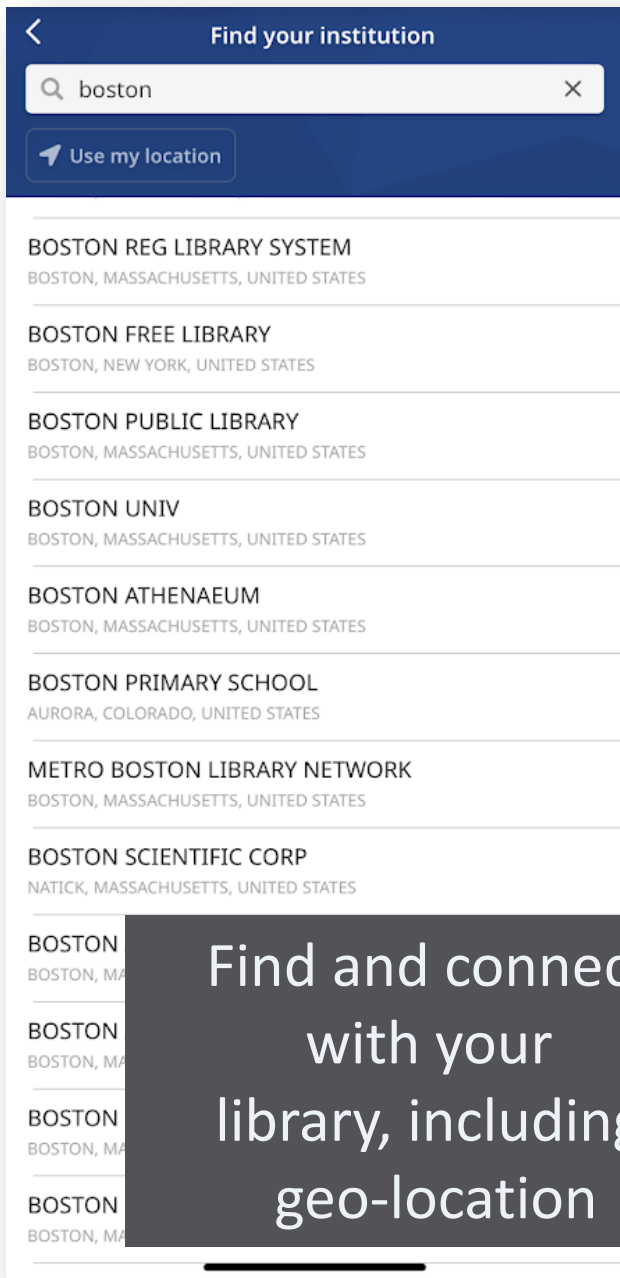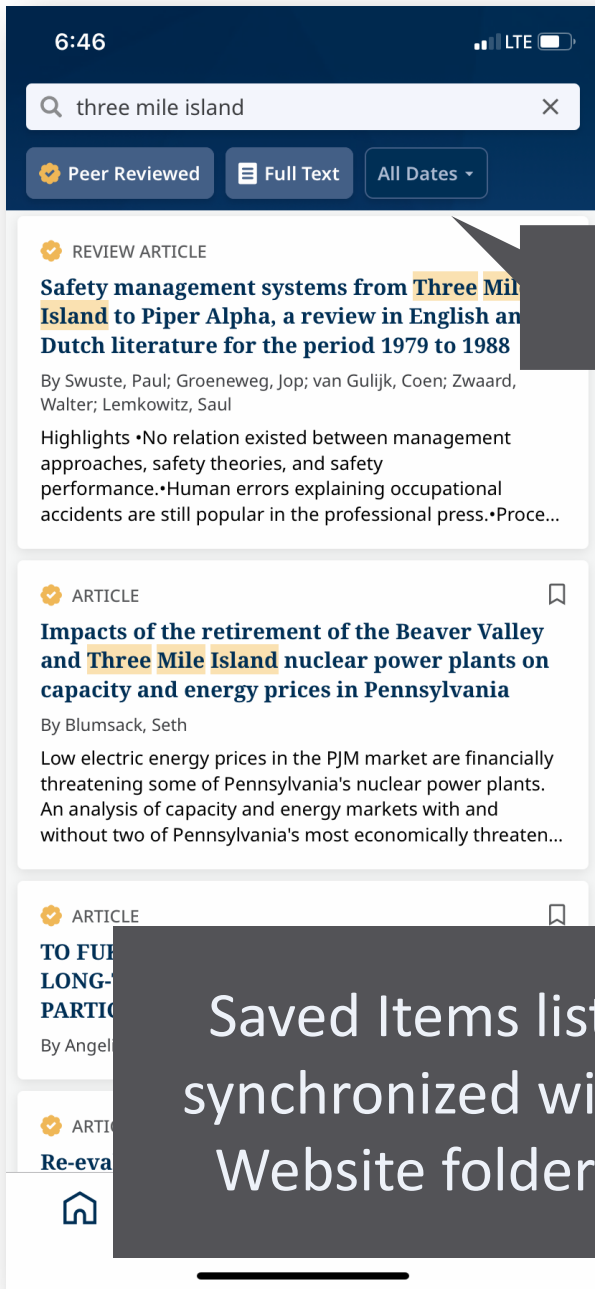LOUIS Users Conference

EBSCO Mobile App
Resources

The EBSCO Mobile App – Frequently Asked Questions

EBSCO Mobile App – Quick Start Guide

EBSCO Mobile App for Android

EBSCO Mobile App for iOS

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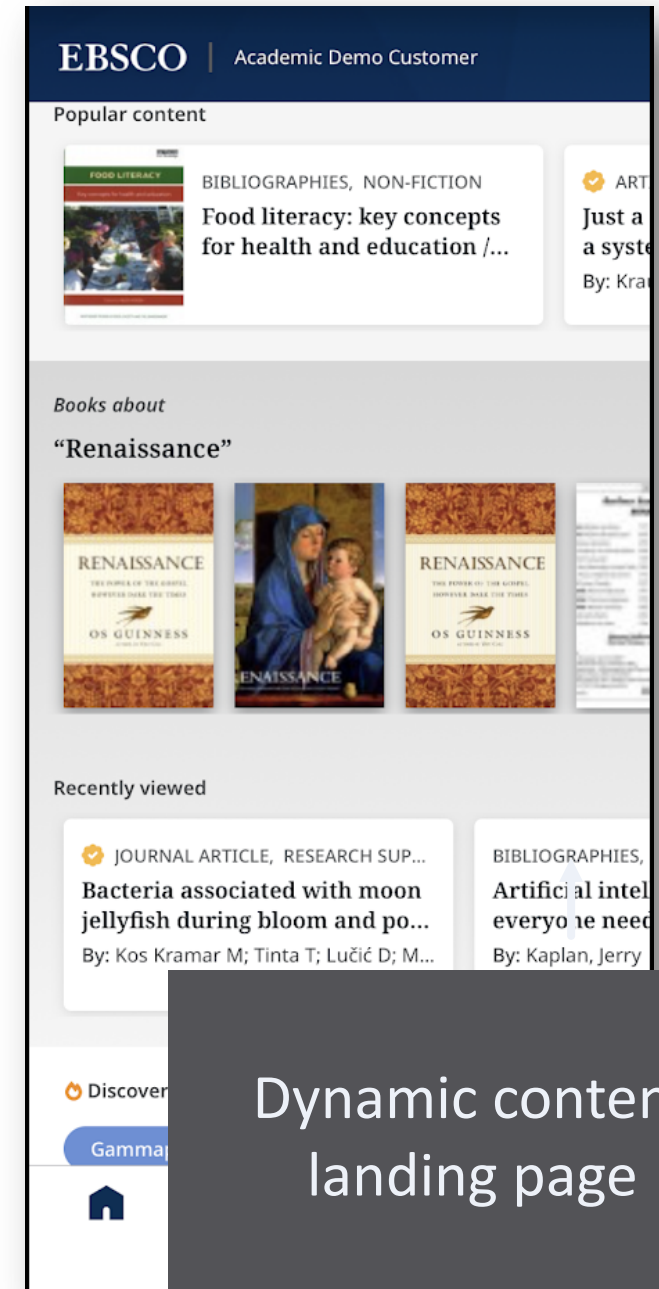LOUIS Users Conference

three mile island

Peer Reviewed | Full Text | All Dates

REVIEW ARTICLE

Safety management systems from Three Mile Island to Piper Alpha, a review in English and Dutch literature for the period 1979 to 1988

By Swuste, Paul; Groeneweg, Jop; van Gulijk, Coen; Zwaard, Walter; Lemkowitz, Saul

Highlights •No relation existed between management approaches, safety theories, and safety performance.•Human errors explaining occupational accidents are still popular in the professional press.•Proce...

ARTICLE

Impacts of the retirement of the Beaver Valley and Three Mile Island nuclear power plants on capacity and energy prices in Pennsylvania

By Blumsack, Seth

Low electric energy prices in the PJM market are financially threatening some of Pennsylvania's nuclear power plants. An analysis of capacity and energy markets with and without two of Pennsylvania's most economically threaten...

ARTICLE

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By Angel

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Re-eva

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Saved Items list, synchronized with Website folders

ARTICLE

Life Stage Differences in Resident Coping With Restart of the Three Mile Island Nuclear Generating Facility.

Journal of Social Psychology, Dec 1, 1990 • ... Full Text

...bury, Sandra; Rooney, James F. View all

Adjustment (Psychology) | Personality | Social adjustment

Abstract

The article addresses the question of whether there were age differences in the relative use of emotion-focused and problem-focused coping styles or in the assessment of unchangeability in dealing with the restart of the Three Mile Island nuclear generating plant in Pennsylvania. A study of residents w... Island (TMI... nuclear ge... residents e...

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